



UD TRUCKS

# UD TRUST SERVICE PLANS

The ultimate in dependability



Going the Extra Mile.

# Keep your trucks on the road with UD Trust.



At UD Trucks, we believe in tailoring services for every vehicle. UD Trust is a comprehensive, fixed price, service agreement program. This is transparent cost management for your peace of mind.

## Why take the risk with your asset?

**Genuine service is important.** Technicians in the UD Trucks workshops know your truck inside-out. They constantly update their knowledge and skills as new features are added. UD Trucks workshops have all the efficient diagnostics systems, special tools and the very latest service information available. We only use parts that belong in your truck – UD Genuine Parts. All this means your truck has the shortest possible downtime and is back on the road quickly. This is the ultimate in dependability.



### UD Trucks Optimised Service Plans

In order to give your truck exactly the maintenance it needs – no more, no less – we begin by working with you to create a service schedule. This service schedule is tailored to your truck and its application. This shows exactly which measures are needed for your truck to continue to operate effectively.

#### UD TRUST STANDARD PLAN Preventative Maintenance

The UD Trust Standard Service Plan aims to identify any faults with your vehicle during routine maintenance services and inform you before any consequential damage occurs. The UD Trust Standard Service Plan offers protection against unexpected expenses and costly breakdowns at a fixed price\*.

\*Subject to terms and conditions

#### UD TRUST ULTIMATE PLAN Complete Coverage

The UD Trust Ultimate Plan is the most comprehensive. It covers all that is included in the Standard Plan but with the added confidence of full repair coverage including cab chassis components, exhaust components, suspension components and cab interior components. This program also includes UD Trucks Roadside Assistance.\*

Contact your local UD Trucks Dealer to learn more about our **UD Trust Service Plans.**

0800 252 372 | [sales@udtrucks.co.nz](mailto:sales@udtrucks.co.nz) | [udtrucks.co.nz](http://udtrucks.co.nz)



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# UD Trust Standard Service Plan

The UD Trust Standard Service Plan serves as our fundamental preventative maintenance program aimed at ensuring your truck remains in optimal condition through thorough routine maintenance services.

During these sessions, we meticulously inspect your vehicle and provide reports on any areas requiring attention to prevent potential downtime and unforeseen costs. Our primary focus is on keeping your truck operational.

With a UD Trust Standard Service Plan, your business gains comprehensive cost control, offering protection against unexpected expenses, only a straightforward fixed monthly fee that you know of in advance.

Our technicians at the UD Trucks workshops across NZ possess an intimate understanding of your truck. They continuously update their expertise and skills to accommodate new features. Equipped with efficient diagnostic systems and specialised tools, UD Trucks workshops exclusively utilise UD Genuine Parts, ensuring peak performance based on your vehicle's specifications.

The Standard Service Plan is subject to terms and conditions. For detailed information on what is included, please review the Standard Service Plan details. To find out more about all our service agreements contact your local dealer or visit [udtrucks.co.nz](http://udtrucks.co.nz)



## UD TRUST STANDARD SERVICE PLAN FEATURES AND BENEFITS

Covers preventative maintenance

An optimised service plan tailored to your operations

Increased uptime

Reduced risk for unexpected repairs

Improved cost control

Improved residual value

Reduced total cost of ownership

## UD TRUST STANDARD SERVICE PLAN DETAILS

### FOCUSED ON PREVENTATIVE MAINTENANCE \*\*

- Alternator belt tensioner replace
- Alternator brushes or regulator replace
- Air conditioning filter replace
- Alternator drive belt replace
- Air dryer and air dryer cassette replace
- Basic and annual service including preventive vehicle checks
- Cab lubrication
- Change axle oil
- Change engine oil and filter
- Change gearbox oil and filter
- Chassis lubrication
- Drive belt fan replace
- Fan belt tensioner replace
- Filter change in power steering
- Filter for fuel tank ventilation replace
- Filter insert air cleaner replace
- Filter water separator replace
- Fuel filter replace
- Oil change on driven front axle (where fitted)
- Oil change on final drive
- Particulate filter (DPF) cleaning
- Valves and unit injectors adjust
- Wheel nuts, check tightening

### ROAD TEST

- Check after road test
- Check after start
- Check during road test
- Check height regulation for air suspension
- Check seat belt
- Check warning and control lamps
- Connect – disconnect PC

### EXTERNAL CHECKS

- Check AdBlue system
- Check air intake and air deflector
- Check axial play, V-stay
- Check batteries – dirt, leakage attachment, fluid level, connections and battery box
- Check coolant frost protection and fluid level
- Check engine oil level
- Check fluid levels in windscreen and headlamp washer reservoirs
- Check silencer for modulator
- Check tyre wear
- Check fuel tank, hoses, air vent pipe and mountings
- Check lighting and reflectors
- Check rear shock absorbers
- Check rear wheels
- Check rear wheel bearings
- Check refrigerant tank, condenser, pipes and hoses
- Check sealing on servo pump, oil connections, oil hoses and steering gear

### ENGINE BAY

- Check A/C – compressor for A/C unit
- Check air pipe between air intake and turbo
- Check drive belts and belt tensioners
- Check engine, engine powered power take-off and compressor for leakage
- Check engine mountings
- Check engine sound baffles
- Check fuel piping and lines
- Check for exhaust leakage
- Check hoses and pipes for the intercooler
- Check of electrical connections and cables for alternator, starter motor and preheating unit
- Check radiator, hoses and pipes
- Check radiator fan, fan shroud and fan ring with rubber seal
- Power steering system, oil level check

### LUBRICATION, OIL AND FLUID LEVEL CHECKS

- Cab lubrication
- Check oil level in gearbox
- Check oil level in rear axle
- Check propeller shafts and universal joints, slide joints and support bearings
- Check rear axle ventilation
- Check sealing of rear axle
- Check ventilation for gearbox and PTO

### FRONT SUSPENSION, STEERING GEAR

- Check front shock absorbers
- Check front wheels
- Check front wheel bearings
- Check king pin bearings
- Check steering link system

### CHECKS UNDERNEATH THE VEHICLE

- Check air suspension bellows
- Check anti-roll bar
- Check brake calipers and brake discs
- Check brake linings
- Check chassis frame and crossmembers
- Check compressed air lines and hoses
- Check exhaust pipe and silencer or particulate filter
- Check sealing on the vehicle speed sensor
- Check springs and U-bolts

\*\* According to pre-agreed service schedule. For a detailed options list of service agreement options, please speak to your local UD Trucks Dealer. Terms and conditions apply to all Service Plans.



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# UD Trust Ultimate Service Plan

The UD Trust Ultimate Plan stands as the pinnacle of UD Trucks' service agreements, offering the most comprehensive coverage. It encompasses all of the features of standard plan, while providing the added assurance of full repair coverage and roadside assistance. This means that every aspect of your truck's maintenance and repair needs is meticulously attended to, minimising downtime and ensuring peak performance.

Technicians at UD Trucks workshops are highly skilled and intimately familiar with your vehicle. They continuously update their knowledge and expertise to keep pace with evolving technology and innovations. Equipped with cutting-edge diagnostic systems and specialised tools, they exclusively use UD Genuine Parts, ensuring optimal performance and reliability at all times.

Opting for a UD Trust Ultimate Service Plan ensures total cost control for your business. With transparent fixed monthly costs, you can plan and budget with confidence, free from unexpected expenses. This streamlined approach means that your truck experiences minimal downtime, swiftly returning to service and keeping your operations running smoothly. This is real peace of mind!

The Ultimate Service Plan is subject to terms and conditions. For detailed information on what is included, please review the Ultimate Service Plan details. To find out more about all our service agreements contact your local dealer or visit [udtrucks.co.nz](http://udtrucks.co.nz)



## UD TRUST ULTIMATE SERVICE PLAN FEATURES AND BENEFITS

Covers preventative maintenance

UD Action Service On-Call

Maximum uptime

The truck is always in top condition

Improved cost control

Optimal residual value

Reduced total cost of ownership

A worry-free ownership

Genuine UD Services and Parts – no compromise on quality

## UD TRUST ULTIMATE SERVICE PLAN DETAILS

### PREVENTATIVE MAINTENANCE \*\*

- Alternator belt tensioner replace
- Alternator brushes or regulator replace
- Alternator replace
- Air conditioning filter replace
- Alternator drive belt replace
- Air dryer and air dryer cassette replace
- Basic and annual service incl. preventive vehicle checks
- Cab lubrication
- Change axle oil
- Change engine oil and filter
- Change gearbox oil and filter
- Chassis lubrication
- Charging regulator replace
- Coolant and coolant filter replace
- Drive belt fan replace
- Fan belt tensioner replace
- Filter change in power steering
- Filter for fuel tank ventilation replace
- Filter insert air cleaner replace
- Filter water separator replace
- Fuel filter replace
- Oil change on driven front axle
- Oil change on final drive
- Valves and unit injectors adjust
- Wheel nuts, check tightening

### DRIVELINE REPAIRS

#### Engine

- Connecting rods and bearings
- Coolant pump
- Crank mechanism
- Cylinder head, cylinder block
- Cylinder liner and Pistons
- Electric air pre-heater
- Engine ECUs
- Fan
- Flywheel
- Flywheel housing
- Fuel pump
- Injection pump
- Inlet and exhaust manifolds
- Oil pump and oil cooler
- PTO housing (engine)
- Timing mechanism and camshaft
- Turbocharger
- Unit injectors
- Valve mechanism and valve cover
- UD engine brake/exhaust brake

#### Exhaust system

- Engine after-treatment system
- Exhaust muffler and pipe

#### Transmission

- Clutch cylinder
- Clutch disc
- Clutch housing
- Clutch pressure plate
- Gearbox brackets
- Gearbox ECU
- Gearbox housing
- Gears, bearings and shafts
- Gear lever, gear shift controls
- Oil pump and oil cooler
- Selector fork
- Synchronising parts

#### Drive unit

- Differential gear
- Differential housing
- Differential lock
- Drive shaft
- Propeller shaft and bearings
- Rear and front axle casing
- Sealings

### NON-DRIVELINE REPAIRS

#### Brakes

- ABS/EBS brake valves
- ABS/EBS control unit
- ABS/EBS sensors
- Air dryer
- Brake discs/linings
- Brake drums/linings
- Brake valves & pipes

#### Cabs and interior

- Air conditioning unit
- Cab mountings
- Dashboard instruments
- Door locks
- Heat regulation and exchanger
- Rearview mirrors and heating
- Window mechanism

#### Electrical items

- AdBlue dosing system
- Alternator
- Battery
- Bulbs and fuses
- Cable harness
- ECU's
- Electrical central box
- Info system
- Relays
- SCR muffler
- Starter motor
- UD Immobiliser
- Windscreen wipers motor
- Wiperblades

#### Chassis, suspensions and steering

- Frame
- Front wheel suspension
- Hubs and wheel bearings
- Rear wheel and bogie suspension
- Shock absorbers
- Steering
- Compressor

\*\*According to pre-agreed service schedule. For a detailed options list of service agreement options, please speak to your local UD Trucks Dealer. Terms and conditions apply to all Service Plans.



**UD TRUCKS**

Find your nearest  
UD Trucks  
service location.



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Contact your local UD Trucks Dealer to learn more about our  
**UD Trust Service Plans** or ask for UD Trust with your new Quon.  
Get a quote today.

0800 252 372  
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