



UD Telematics Services

Increasing uptime and maximizing profitability

We go the extra mile for you

Get the support that your fleet deserves and visit www.udtrucks.com to find contact details for your local dealer.



Scan for more information about UD Telematic Services

Detailed offers may differ and not all services may be available immediately. Contact your UD dealer for more information.

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Benefits of UD Telematics Services

To maximize the profitability of your business, you need to be able to manage your fleet effectively, keeping it on the road longer while reducing running costs.

UD Telematics Services will help you improve your profitability by maximising vehicle uptime and fuel efficiency; while reducing unplanned stops and operational costs. UD Telematics Services integrates a host of features designed to support you and your business.

1

Keeps you up to date about your business

UD Telematics Services provides you with full visibility of your vehicles for efficient fleet management. Tracking and tracing your vehicles have never been easier thanks to the user friendly interface of the UD Telematics web portal and mobile app, to ensure that visibility of your fleet is always at your fingertips, even while on the move.

2

Provides essential fuel optimisation

UD Telematics Services allows you to generate and analyze easy-to-read reports on fuel utilization and driving behaviour, thus simplifying the management of your fleet. Improvements to driving behaviour will lead to more efficient fuel consumption, ultimately resulting in significant cost savings for your business.

3

Helps manage fleet uptime

UD Telematics Services strives to provide support in maximizing vehicle uptime. Be it through regular preventive maintenance planning, remote assistance or fuel advice services, we want to work together with you, ensuring your business can go the extra mile.

This is how UD Telematics Services works



REAL TIME TRACKING ensures that you have a precise overview of the location of your fleet – keeping you in control. You will know when your delivery will be made and can plan alternative routes in the event of traffic congestion.



TRACE allows you to extract vehicle history data when the need arises. This is particularly useful for incident investigation and is available as a text-based report or a graphical interface.



UD PROACTIVE SUPPORT is designed to help you increase your vehicle uptime. It includes 4 aspects: Preventive Maintenance Planning, Vehicle Health Monitoring, Remote Customer Assistance and Fuel Advice Services.



GEOFENCING allows you to draw virtual boundaries on the map which can alert you with customized messages when your vehicles cross these boundaries. Geofences can also monitor speed limits within each zone and will alert you when these speed limit thresholds are crossed.



FUEL UTILIZATION REPORT can be easily generated and analyzed for potential areas of improvement so that fuel savings can be identified and optimized through advanced driving techniques.



FUEL LEVEL CHANGE ALERT helps to inform you when there is a sudden drop in fuel detected, providing crucial vehicle information for investigation. These alerts will be sent via email or as a push notification for the UD Telematics Mobile App, allowing you to investigate the incident immediately.



DRIVING BEHAVIOUR monitoring provides you with added visibility on how your vehicles are driven. Key parameters such as Harsh Acceleration, Harsh Braking, Overspeeding, Seat Belt usage and Excessive Idling are essential in management of a high performing fleet.



PREVENTIVE MAINTENANCE PLANNING is the foundation for securing uptime. With this, it helps to keep the service plan updated and ensures that your truck comes to the workshop at the right time.



VEHICLE HEALTH MONITORING pre-identifies selected fault codes and automatically alerts your UD dealer when a potential problem arises.



REMOTE CUSTOMER ASSISTANCE provides the call centre access to the location of your truck and relevant diagnostic information in the event of an unplanned breakdown.



FUEL ADVICE SERVICES help develop optimum driving performance and skills in order to improve fuel efficiency and reduce costs.

Introducing the UD Telematics Mobile App

The UD Telematics Mobile App provides you with clear visibility of your fleet while on the move with a user friendly interface. Managing your fleet has never been easier!

The UD Telematics Mobile App is currently available on Android and IOS devices for maximum compatibility.

